



## **Santa Clara County IPA Rolls Out the Health Access Solutions Patient-Centered Care Coordination Platform**

*Access Express™ 5.0 with the clinical functionality of Excelicare™  
allows care teams of providers and payers to share information securely;  
accelerates SCCIPA compliance with healthcare reform models like ACOs*

**FOSTER CITY, Calif. – Oct. 12, 2010** – Health Access Solutions, offering a Web-based multidisciplinary care coordination platform, announced today that the Individual Practice Association Medical Group of Santa Clara County, Inc. (SCCIPA) has gone live with the next generation of Access Express™ (version 5.0) to create an advanced technology platform that tightly integrates care management with the clinical functionality of Excelicare™ software.

SCCIPA, a risk-bearing care delivery organization, is using Access Express™ 5.0 – which includes case and utilization management functionality as well as the clinical capabilities of Excelicare™ – to facilitate communication and streamline workflow among care teams, explains J. Kersten Kraft, MD, President of SCCIPA. “Through this advanced level of coordination, we anticipate lowering the cost of care – as well as increasing the wellbeing of patients through chronic disease management and preventive care. The technology will also help us better control medical costs by decreasing ER/urgent care visits, reducing unnecessary hospital readmissions, and eliminating duplicate tests, X-rays, MRIs and CTs.”

The breadth of functionality likewise will accelerate SCCIPA’s support and development of the Accountable Care Organization (ACO) model. “Electronic health records and health information exchanges brought us part of the way,” says Kraft, “but we still faced technology gaps. Health Access Solutions’ patient-centric platform bridges those gaps, facilitating clinical integration and ensuring the patient is the focal point of all activity along the entire care continuum.”

The recently passed healthcare reform bill, known as the Patient Protection and Affordable Care Act (PPACA), emphasizes the critical need for a patient-centric, multidisciplinary delivery system that facilitates coordination among physicians, hospitals and health systems, as well as health benefits and payer organizations. The legislation mandates the development of models such as the Patient-Centered Medical Home (PCMH) and ACOs, which are dependent upon care coordination to better balance quality, access and cost.

“Healthcare in the U.S. does not suffer from a lack of information,” notes Randall Frakes, CEO of Health Access Solutions. “To date, however, providers have been unable to organize and share this information so it can be used in a meaningful way. This care coordination platform will prove to be a game-changer for SCCIPA and similar organizations. It has been designed specifically to help providers manage, treat, track and report on every patient at every point of service in the acute, ambulatory or home setting.”



## **ABOUT HEALTH ACCESS SOLUTIONS**

Founded in 2000, Health Access Solutions delivers a patient-centric care coordination platform that enables physicians, hospitals, payers and patients to collaborate across the care continuum. With its strategic partners, California-based Health Access Solutions provides clinical and care management solutions to 31,000 providers and 110-plus hospitals that collectively serve more than eight million patients and health plan members throughout the U.S., Puerto Rico and the U.K. The company's integrated care coordination platform was designed from its inception to support patient-centric care collaboration models such as the medical home and Accountable Care Organization. Marketed under the Access Express™ Care Management and Excelicare™ Clinical Management brands, the transformative Web-based platform enhances clinical decision making through evidence-based clinical decision support and treatment reminders; gaps-in-care alerts; medication and care plan adherence notifications; and real-time quality dashboards, analytics and reporting for individual and patient populations. In addition, it enables secure patient access to summaries of current medical record information, while offering patients the ability to easily communicate online with care providers and office staff for appointment and refill requests or other secure communications. For more information, visit [www.HealthAccessSolutions.com](http://www.HealthAccessSolutions.com).

## **ABOUT SCCIPA**

With its roots in the heart of the Silicon Valley, the Individual Practice Association Medical Group of Santa Clara County Inc., (SCCIPA) represents a network of more than 800 physicians and eight community hospitals. SCCIPA cares for more than 65,000 health plan members who can choose from 280 primary care physicians (family practice, internal medicine and pediatrics) and more than 550 specialists. SCCIPA operates like a clinic without walls, linking patients and health plans with an established network of physicians, hospitals, lab, x-ray, physical therapy and other providers.

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